

Mahindra & Mahindra Financial Services Ltd. Mahindra Towers, 3<sup>rd</sup> Floor, Dr. G. M. Bhosale Marg, Worli, Mumbai 400 018 India

Tel: +91 22 66526000



**To, BSE Limited, (Scrip Code: 532720)**Phiroze Jeejeebhoy Towers,
Dalal Street, Fort,
Mumbai - 400 001

#### National Stock Exchange of India Ltd., (Symbol:M&MFIN)

Exchange Plaza, 5<sup>th</sup> Floor, Plot No. C/1, "G" Block, Bandra -Kurla Complex, Bandra (East), Mumbai – 400 051.

Dear Sir/Madam,

Sub: SEBI (Listing Obligations and Disclosure Requirements) Regulations 2015 – Additional Presentation to be made at the Analyst/Institutional Investor Meeting

This is further to our letter dated 11<sup>th</sup> June, 2024 wherein we had given you an advance intimation of the Schedule of Analyst or Institutional Investor Meeting(s) with the Company in terms of Regulation 30(6) read with Schedule III of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015.

In this regard, a Presentation, which is enclosed, would also be made during the aforesaid Mahindra Group Investor Day scheduled to be held today in Mumbai.

The same is also being uploaded on the Company's website and can be accessed at the weblink: <a href="https://www.mahindrafinance.com/investor-relations/financial-information#investor-presentation">https://www.mahindrafinance.com/investor-relations/financial-information#investor-presentation</a>

Please note that no unpublished price sensitive information is proposed to be shared by the Company during the aforesaid Conference.

You are requested to take the same on record.

Thanking you,
For Mahindra & Mahindra Financial Services Limited

#### **Brijbala Batwal**

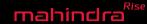
Company Secretary FCS No.: 5220





# GROUP INVESTOR MEET '24

Mahindra Finance





# Today's agenda: Turbocharging Transformation for Full Potential

**CURRENT POSITION** 

**EXTERNAL SHIFTS** 

**CUSTOMER NEEDS** 

STRATEGY

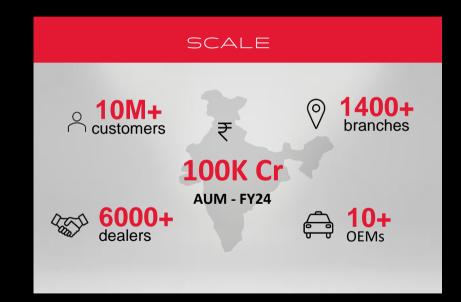
TEAM



# An institution with Deep & Broad Roots











# 7 mega trends shaping Indian financials services playbook



Emerging India Opportunity

Rising 'Mass' Affluence

Rise of Ecosystems Al & GenAl, Digital & Tech Revolution Increasing Formalization

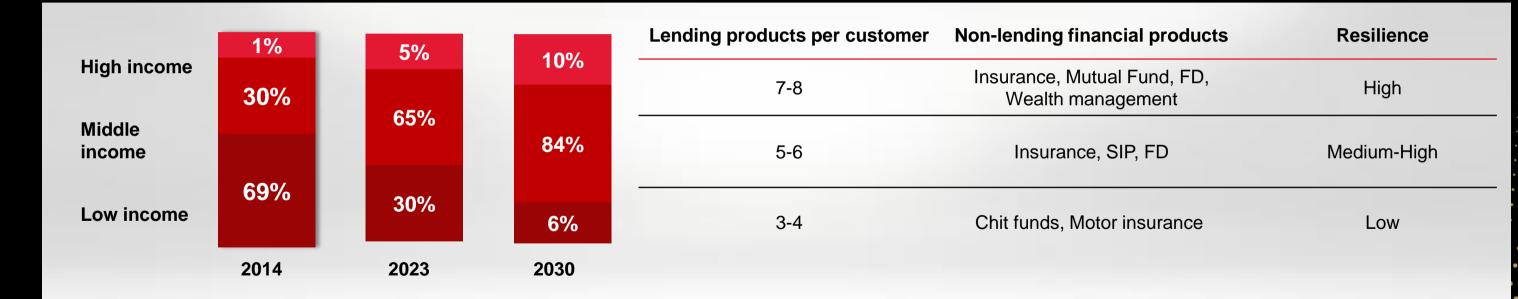
Growing Financial Inclusion Premium on Governance



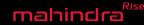
# Emerging: Large middle-income segment with diverse financial



# services needs



Source: Bain, Kantar



# Opportunity: Financial solutions for the value seeking middle India - BHARAT



# BHARAT/ MIDDLE INCOME: 65% HHs

**75-80%** 

~80%

Non-metro

Self employed, agri

Savvy, Aspirational





**ACCESSIBLE** 



**TIMELY** 

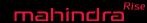


**RIGHT OFFERING** 



**TRUST** 

Source: PLFS (2022-23), CMIE, Census







# PAAS (Near Middle India)

## **ACCESSIBLE**

Branches, Smart branches, Partnerships/ecosystem, Super App

#### TIMELY

Seamless assisted and DIY digital journeys
(PA, STP, BRE, 3rd party APIs)

## SAATH (With Middle India)

#### **ASSET BASED**

Wheel dominance SME/ BL, HL/ LAP, PL

# RIGHT ASSET LIGHT

**OFFERING** 

Insurance, FD, MF/ SIP, Cards

#### TRUST

Transparency, smooth & fair operations



progress

# Bharat ke PAAS, Bharat ke SAATH - Recent



#### PAAS (Near Middle India)

ACCESSIBLE		TIMELY		
1400+	Branches	10 min - 1 day	Sanction TAT	
500+	Smart branches	50% +	Servicing done via Digital/DIY channels	
6000+	Dealers	50%	PL done digitally	
	Super app (underway)		Digital FD journey	

#### SAATH (With Middle India)

## RIGHT OFFERING

Pre-approved offers to each eligible customers

2.2 PPC //

Corporate agency license

SME marketplace

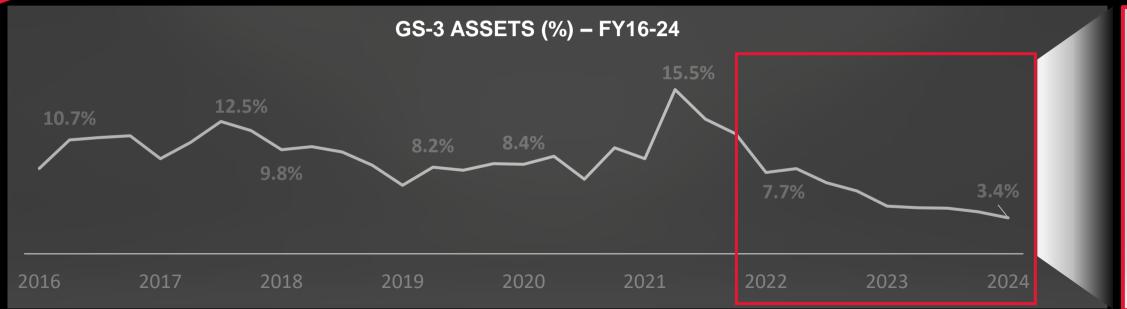
TRUST

AAA/Stable Rating

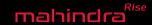


# Significant improvement and reduced volatility in asset quality in recent years



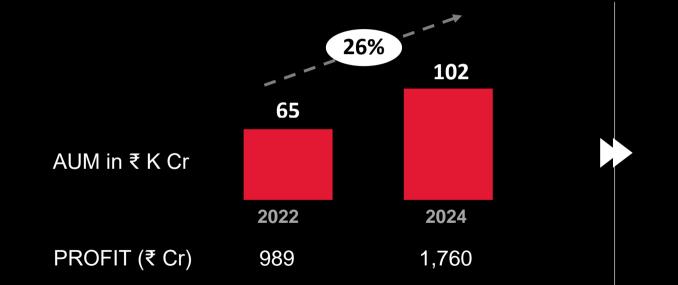






# Recent Financial Performance





# TOTAL SHAREHOLDER RETURN: MMFSL VS PEERS

	CAGR (2005-2015)	CAGR (2015-2022)	CAGR (2022-2024 YTD)
MMFSL	22%1	1%	34%
Peers	10-42%	2-51%	0-48%
Bankex	18%	10%	15%
Nifty	15%	11%	14%

1. MMFSL TSR is from Mar-06 to Mar-15





# Goals to deliver: 2.5 % + ROA, 18 % ROE



# **Stable Asset Quality**

Maintain <4.5% GS-3 across cycles



# Ace CVPs

Top 3 in customer value proposition



# **Market Share**

Maintain 12% market share in wheels



## Returns

Improve RoA to 2.5% +

rsified	Portto	

25-30% revenue from Non-wheels

### **PPC**

3+

**NPS** 

~60%

Growth

# Opex

Fee Income

~40 bps of Avg. Total Assets 15-20% ~2.5%

# The core management team





SANDEEP **MANDREKAR CBO - Wheels** 







**VIVEK KARVE** CFO













**SHIV KUMAR SME & LAP** 





DEEPA **RANJEET** Digital







**MANISH** 

SINHA

CHRO





**DEVENDRA SHARNAGAT** Data/Analytics







**GAURAV VERMA** Underwriting





**VEDANARAYANAN SESHADRI** MD, MIBL





**ANTHONY SHANTANU HEREDIA CEO - MMIMPL** 



**REGE** 











# BHARAT KE PAAS BHARAT KE SAATH