

9<sup>th</sup> January, 2018

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The General Manager-Department of  
Corporate Services,  
BSE Limited,  
Phiroze Jeejeebhoy Towers,  
Dalal Street, Mumbai - 400 001.  
**Scrip Code : 532720**

The Manager-Listing Department,  
National Stock Exchange of India Limited,  
"Exchange Plaza", 5th Floor,  
Plot No.C/1, G Block,  
Bandra-Kurla Complex,  
Bandra (East), Mumbai - 400 051.  
**Scrip Code : M&MFIN**

Dear Sir,

**Subject: Statement of Investor Complaints for the quarter ended 31<sup>st</sup> December, 2017**

Pursuant to Regulation 13(3) of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, please find below the Statement of Investor Complaints of Mahindra & Mahindra Financial Services Limited for the quarter ended 31<sup>st</sup> December, 2017:-

Sr. No.	Nature of Security	No. of complaints pending as on 1 <sup>st</sup> October, 2017	No. of complaints received during the quarter (from 1 <sup>st</sup> October, 2017 to 31 <sup>st</sup> December, 2017)	No. of complaints resolved during the quarter (from 1 <sup>st</sup> October, 2017 to 31 <sup>st</sup> December, 2017)	No. of complaints remaining unresolved as on 31 <sup>st</sup> December, 2017
1.	Equity Shares	0	9*	9*	0
2.	Public Issue of Unsecured Subordinated Redeemable Non-Convertible Debentures	0	7	7	0



Sr. No.	Nature of Security	No. of complaints pending as on 1 <sup>st</sup> October, 2017	No. of complaints received during the quarter (from 1 <sup>st</sup> October, 2017 to 31 <sup>st</sup> December, 2017)	No. of complaints resolved during the quarter (from 1 <sup>st</sup> October, 2017 to 31 <sup>st</sup> December, 2017)	No. of complaints remaining unresolved as on 31 <sup>st</sup> December, 2017
3.	Private Placement of Secured Redeemable Non-Convertible Debentures	0	0	0	0
4.	Private Placement of Unsecured Subordinated Redeemable Non-Convertible Debentures	0	0	0	0
<b>Total</b>		<b>0</b>	<b>16</b>	<b>16</b>	<b>0</b>

\* Same complaint was received twice from a Shareholder.

Kindly take the above on record.

Thanking you,

Yours Faithfully,  
For Mahindra & Mahindra Financial Services Limited

*Arnavaz*

Arnavaz M. Pardiwalla  
Company Secretary & Compliance Officer

