

10<sup>th</sup> October, 2019

The General Manager-Department  
of Corporate Services,  
BSE Limited,  
Phiroze Jeejeebhoy Towers,  
Dalal Street, Mumbai - 400 001.

Scrip Code : 532720

The Manager-Listing Department,  
National Stock Exchange of India Limited,  
"Exchange Plaza", 5<sup>th</sup> Floor,  
Plot No.C/1, G Block,  
Bandra-Kurla Complex,  
Bandra (East), Mumbai - 400 051.

Scrip Code : M&MFIN

Dear Sirs,

**Subject: Statement of Investor Complaints for the quarter ended  
30<sup>th</sup> September, 2019**

Pursuant to Regulation 13(3) of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, please find below the Statement of Investor Complaints of Mahindra & Mahindra Financial Services Limited for the quarter ended 30<sup>th</sup> September, 2019 :-

Sr. No.	Nature of Security	No. of complaints pending as on 1 <sup>st</sup> July, 2019	No. of complaints received during the quarter (from 1 <sup>st</sup> July, 2019 to 30 <sup>th</sup> September, 2019)	No. of complaints resolved during the quarter (from 1 <sup>st</sup> July, 2019 to 30 <sup>th</sup> September, 2019)	No. of complaints remaining unresolved as on 30 <sup>th</sup> September, 2019
1.	Equity Shares	0	0	0	0
2.	Public Issue of Secured Redeemable Non-Convertible Debentures/ Unsecured Subordinated Redeemable Non-Convertible Debentures	0	1	1	0



Sr. No.	Nature of Security	No. of complaints pending as on 1 <sup>st</sup> July, 2019	No. of complaints received during the quarter (from 1 <sup>st</sup> July, 2019 to 30 <sup>th</sup> September, 2019)	No. of complaints resolved during the quarter (from 1 <sup>st</sup> July, 2019 to 30 <sup>th</sup> September, 2019)	No. of complaints remaining unresolved as on 30 <sup>th</sup> September, 2019
3.	Private Placement of Secured Redeemable Non-Convertible Debentures	0	0	0	0
4.	Private Placement of Unsecured Subordinated Redeemable Non-Convertible Debentures	0	0	0	0
<b>Total</b>		<b>0</b>	<b>1</b>	<b>1</b>	<b>0</b>

Kindly take the above on record.

Thanking you,

Yours Faithfully,  
For Mahindra & Mahindra Financial Services Limited

*Arnavaz*

Arnavaz M. Pardiwalla  
Company Secretary & Compliance Officer

